

VIRGIN RED ROOM CHARITY PROMOTION TERMS AND CONDITIONS

1. INTRODUCTION

- 1.1 By entering the prize draw (the "**Promotion**"), all participants will be deemed to have accepted these terms and conditions in full. All entry instructions form part of these terms and conditions.
- 1.2 The Promotion is only open to:
- 1.2.1 residents of the UK (excluding Northern Ireland);
 - 1.2.2 members of the Virgin Red programme (to become a member of the Virgin Red programme participants must accept and comply with the terms and conditions of use which can be found at virgin.com/virgin-red/terms-and-conditions); and
 - 1.2.3 participants aged 18 or over at the date on which they enter the Promotion.
- 1.3 Employees of the Promoter (as defined below), businesses providing or otherwise connected with the prizes, agents or anyone professionally connected with this Promotion and any member of their respective immediate families may not participate in the Promotion.
- 1.4 Entry to the Promotion opens on Monday 25 April at 15:00pm and closes on Monday 2 May at 23:59pm (the "**Promotion Period**"). No entries received after the closing time will be eligible to win a prize.

2. HOW TO ENTER THE PROMOTION

- 2.1 To enter the Promotion, during the Promotion Period qualifying entrants must either:
- 2.1.1 make a donation of 1,000 Virgin Points by clicking on the "Donate" button in the promotion tile (the "**Donation**"); or
 - 2.1.2 submit a postal entry by sending: (a) their full name; (b) telephone number; (c) email address; and (d) Virgin Red member ID; to the following address: 66 Porchester Road, London W2 6ET.
- 2.2 One entry is allocated per Donation up to a maximum of 5 Donations per qualifying entrant.
- 2.3 Up to 5 separate entries are permitted by a qualifying entrant via the postal method of entry.
- 2.4 Each qualifying entrant is entitled to a total maximum of 5 entries via either method of entry, for example 3 Donations and 2 postal entries. Any entries in excess of 5 will not be included in the draw.

3. PRIZE

- 3.1 Eight (8) qualifying entrants will each win the following prize (the "**Prize**"): two Virgin Red Room tickets to The National Lottery's Big Jubilee Street Party on Thursday 12 May 2022.

4. WINNER

- 4.1 The winners will be selected at random by an automated computer programme from all eligible entries on Tuesday 3 May 2022. Postal entries must be received during the Promotion Period to be entered into the draw. The Promoter will not be liable for any postal entries not received in time (for any reason whatsoever).

4.2 The winners will be notified by email or telephone that they have won on Wednesday 4 May 2022 and will be provided with details of how to claim their prize.

5. CONDITIONS

5.1 In the event that the Promoter is unable to contact a winner within 24 hours or the winner declines the prize, the Promoter reserves the right to award the prize to an alternative winner selected at random in accordance with clause 4.1 of these terms and conditions.

5.2 There is no cash alternative available. The prizes are as stated and no alternatives are available. The prizes are non-transferable and cannot be resold. Unless otherwise agreed in writing by the Promoter, the prizes will only be awarded to the winners. Each Prize is subject to [Manchester's AO Arena terms and conditions](#) , [event specific terms and conditions](#) and the [Virgin Red terms and conditions](#). Donations will be split equally amongst Virgin Red's 14 current charities: National Autistic Society, Mind, Edinburgh Food Project, Air Ambulances UK, Open Palm, Phyllis Tuckwell Hospice Care, Tommy's, Guide Dogs, Centrepont, LGBT Foundation, Birmingham Children's Hospital Charity, Virgin Unite, Cancer Research UK and UNHCR. Donations are subject to the following GoFundMe.Org.UK terms and conditions:

5.2.1 Gift aid is not applicable on donations made in points.

5.2.2 GoFundMe.Org.UK, a not for profit company, facilitates the charity donation to the 14 Virgin Red charities.

5.2.3 Your donation is not refundable and will be split equally (you cannot choose which charity/charities will receive the donation).

5.2.4 Any description of what your points will be used for by the charities is a guide only. The cash value of the points will be transferred to the charities for them to carry out their excellent work in the community. Individual points cannot be traced back to particular items or projects.

5.3 Donations made to the Virgin Red charities via any tile other than the promotion tile will not constitute a valid entry to the Promotion.

5.4 Points donated to UNHCR as part of this Promotion will not be matched by Virgin Red.

5.5 The Promoter reserves the right to publish or make available information that indicates that a valid award took place – for example, the surname and county of residence of the winners. Affected prize winners have the right to object to all or part of this information being published or made available – in such event please contact the Promoter at dpo@red.virgin.com. In such circumstances, entrants acknowledge that the Promoter must nevertheless still provide the information and winning entry to the ASA or equivalent regulator on request.

5.6 We may also ask winners to participate in promotional activities including, but not limited to, website articles and social media posts. Any personal data relating to the winner or any other entrants will be used solely in accordance with our Privacy Policy and current UK data protection legislation.

5.7 No entries from agents, third parties, syndicated entries or those made using methods such as a computer macro, script or the use of automated devices are permitted and no bulk entries permitted.

5.8 All costs and expenses not included within the prizes are the responsibility of the winners including, but not limited to, travel and accommodation costs, food and beverages.

- 5.9 The winners must follow all government guidelines and the requirements of Manchester AO Arena in relation to Covid-19 which may be in place at the applicable time.
- 5.10 The Promoter reserves the right at any time, in its absolute discretion, to:
- 5.10.1 verify the eligibility of any participant (including their age and place of residence); and
 - 5.10.2 disqualify any participant found to be abusing or tampering with the operation of the Promotion or entering using fraudulent means, or who the Promoter believes to have acted in breach of these terms and conditions.
- 5.11 If the event to which the Prize pertains is rescheduled, the winners will be entitled to the same Prize on the new date. If a winner is unable to attend on the new date the winner will be entitled to a refund of the Virgin Points they have donated under the Promotion. If the event is cancelled, the winners will be entitled to another prize chosen by the Promoter, of equal or greater value, or a refund of the Virgin Points they have donated under the Promotion in each case at the Promoter's election. The Promoter will not be liable for any costs or losses incurred if the event is cancelled or rescheduled or for any other reasons beyond its control.

6. GENERAL

- 6.1 The Promoter it is not responsible for any loss or damage that is not foreseeable.
- 6.2 The Promotion is not in any way sponsored, endorsed or administered by, or associated with any social media platform on which it may be promoted. Participants acknowledge that no such social media platform will have any liability to them in connection with the promotion.
- 6.3 The Promoter reserves the right to extend, withdraw, alter or suspend the Promotion or these terms and conditions at any time if circumstances beyond its control make this unavoidable.
- 6.4 All personal data submitted in connection with the Promotion will be processed by the Promoter for the purposes of administering and managing the Promotion and prizes (where applicable) and verifying the eligibility of each participant. The Promoter is committed to protecting the privacy of all participants. Data that is collected from or about participants will be used in accordance with the Promoter's Privacy Policy, a copy of which can be found at <https://www.virgin.com/virgin-red/privacy-policy>.
- 6.5 The Promotion and these terms and conditions, and any dispute or claim arising out of or in connection with them, are governed by English law.
- 6.1 You can bring legal proceedings in respect of the Promotion and these terms and conditions in the English courts. If you live in Scotland you can bring legal proceedings in respect of the Promotion and these terms and conditions in either the Scottish or the English courts.
- 6.2 The Promoter is Virgin Red Limited, a company registered in England, under company number 11490861, with its registered office at 66 Porchester Road, London W2 6ET, email: membersupport@red.virgin.com and VAT registration number: (GB) 435216184.